

How might we establish a system to track items in stock our user so that they can use or give away excess food items quickly before it expires.

Alexa

VUI where you say all the expiring dates and it monitors and lets you know when things are going bad

Integrating VUI is great for accessibility and integration for apps like Siri and Alexa to self populate information stored.

VUI can also be used to track items as it is being used so that you know what you have left per time

Use VUI to check how much food in storage is nearly expired

Lili

A mobile app which can store each items expire date and arrange them by time

Based on the expiring food it can suggest recipe/meals to create

Custom recipe "playlists/cookbooks" can be made if a user has an account.

Give suggestion based on location on the nearest food banks they can send in items no longer able to use and close to expiry

Toni

A solution that tracks expiry dates of items purchased and sends reminder at preset times

Provide storage tips with the expiry date

Tracks when certain items are going bad and reminds you to freeze or preserve it longer

Foods can be listed based on perishability.

Natasha

Having a scanning function on a digital app to note what groceries have been purchased in a household.

possibly track the expiry dates of the scanned items as well

Also make the scanning function able to detect the freshness of food to be compared with the printed expiry date

Suggest meals ideas and notify user when items are going bad

How might we showcase quick educational resources for the user so that store their food resources longer and waste less food.

Alexa

tutorial videos showing how to best package/store foods and recommended containers

There can be a designated marketplace to buy environmentally friendly containers/ other accessories to store food.

and create a community where users can share tips

Give positive feedback while users share their tips in the community

Lili

A food storage encyclopaedia, classified by type of food

It will offer best ways to store your food and suggest type of storing you should use

Have the collection of resources organized by media types: Videos, Links etc.

The Encyclopaedia can be setup like wikipedia that is generated and updated by users globally

Toni

curate user tips that is pushed as a notification to user's phone daily

Create quiz for these tips, make the quiz fun, and give users game accomplishment after finishing the quiz

Suggested recommended products to help store the food properly

When you accumulate certain points in playing the game you can use these to redeem in purchasing good quality storage containers.

Natasha

Have a delegated mobile page for alternative resources

Send email to inform user of update to the dedicated page

Let users able to save points when they successful consumed all the food they bought, then users can use these points to exchange little gifts

Offer products that help store food properly (class containers, freezer bags)

How might we provide gifted food so that they can feel that they have ownership and maintain their dignity.

Alexa

Lili

Toni

Natasha

Create a social event not just for people with food insecurity but offer meals and 'goodie' bags with it

Provide volunteer opportunities and then provide food for participants

social gatherings that offer food to bring the community together

People can sign up to showcase neighbourhood talent. ( i.e dance/ singer)

The goodie bags can contain company discounts for products like \$1.00 off yogourt samples.

bring people together without them feeling like its for people with food insecurity

live music and games to make people feel included

Host an event with entertainment so it brings people together and bond/watch something

list of more events that are happening in future

A tree-planting event, followed by a luncheon. Goes towards, a social good cause of protecting the environment and allowing everyone to celebrate over food.

people can stay, hangout, talk about their stories

Give each participant participation award, grocery shopping card or food

offer meal kit idea so they can bring food home with them

Events in open/public areas ie. park so they can come and go as they please

make it an event that people can build and create connections

We could have a silent auction but with food



## How might we use anonymous system for users so that they can get help without worrying others know their situation

Alexa

An anonymous platform where you can sponsor a family and provide them food for x period of time

There can be an option to volunteer on this platform as well to allow donors/ and families in need to feel a part of the process.

and there can be options to renew sponsorship

Users' needs can be present by fun icons to take away the pressure

Lili

Like unmanned supermarket, user can self check out freely by scanning an encrypted card

They can have their card preloaded by donors so they can use the money towards their groceries

This can be mailed out as a physical c/c and it can include discounts/ "foot stamps" too.

A donor can fund a card online without having to meet the card holder

Toni

User can generate random anonymous profile for a message board. the identity is only disclosed in private at the point of receiving support

The board can highlight the most urgent user cases while keeps these users anonymous

This message board will be associated with the community they are in some people can see who and the areas that are in need

Adopt a case on the message board, and donors can select as a one time fill need or a length of time.

Natasha

Users can perhaps decide on a fun avator to represent their profile.

and users can do drop-off and pickup at discrete exchange points with programmed locked boxes without having to meet

Users who authenticated by the platform will have a mark beside their avatars

Having an option on the profile to be sponsored so someone will donate to them

How might we create an anonymous system that allows the user to access additional resources that contribute to food insecurity and not make them feel obligated or judged.

Alexa

Resource contact kiosks in low income neighbourhoods that they can register for support

Pick up can be in a government office, walmart booth or a known area that does not disclose that its for these recipients so they blend in.

Anonymously sign up for help and be contacted by a food 'donor'

Make the pick up process like pick up shipments in Canada Post spot

Lili

Online anonymous platform list all the additional resources and arranged by location so that users can easily find the nearest one

an anonymous hotline that they can call and have food delivered or pick it up

Maybe an unmarked truck that designated for food delivery and dropped off at certain "hotspots"

These hotspots would be in low income areas that don't have grocery stores in close access

Toni

Discrete packaging for additional resources

Make up the packages like online shopping items', ie. use cardboard boxes

When receiving the donations/ support pack it like they went grocery shopping so it seems like the real experience

Maybe creating a virtual store where recipients can choose items into a cart so it also feels like they have the experience of shopping.

Natasha

Maybe the packaging can be similar to a subscription box so its also environmentally friendly and easy to carry.

the boxes can be mailed to the people so they don't have to leave their homes

Send the boxes to users home directly like any other subscription boxes

curated/personalized meal kits that are fresh and delivered right to them